

## CSHS REGIONAL RESOURCE GUIDE – REGION 8

Caldwell; East & West Carroll; Franklin; Jackson; Lincoln; Madison; Morehouse; Ouachita; Richland; Tensas; Union

Organization Name and website	Organization contact information		Services Provided	Eligibility Criteria	Physician Referral
<b>Advocacy Center</b> <a href="http://www.advocacyla.org">www.advocacyla.org</a>	Toll free Spanish & Vietnamese	<b>800-960-7705</b>	No cost legal services Advocacy/outreach/training Education/Access/Voting	Persons with disabilities and elderly	No
<b>Child Care Assistance Program (CCAP)</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Toll free	<b>888-524-3578</b> <b>888-LAHELPU</b>	Child care assistance for children under 13	Financial criteria	No
<b>Child Protection Investigation</b> <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	State hotline-report*	<b>855-4LA-KIDS</b> <b>855-452-5437</b>	Investigates/validates child abuse/neglect claims	Birth thru 17 yrs	No
<b>Children's Special Health Services (CSHS)</b> <a href="http://www.dhh.la.gov/cshs">www.dhh.la.gov/cshs</a>	Main	<b>318-361-7282</b>	Regional sub-specialty medical clinics and/or care coordination	Financial Criteria; medical criteria Birth– 21 yrs	Yes -MD provides diagnosis
<b>Family Resource Center</b>	Located in Children's Hospital N.O.	<b>504-896-1340</b>	Information resources		
<b>Dental Services (MCNA)</b> <a href="http://www.mcna.net/">www.mcna.net/</a>	Main Number	<b>800-494-6262</b>	Dental Services	Medicaid Eligible *MCNA web site for benefit info	No
<b>Dept. of Education - Exceptional Children</b> Child Search Pupil Appraisal  <a href="http://www.doe.state.la.us">www.doe.state.la.us</a>	Caldwell City of Monroe East Carroll Franklin Jackson Lincoln Madison Morehouse Ouachita Richland Tensas Union West Carroll	<b>318-649-6181</b> <b>318-388-3747</b> <b>318-559-3770</b> <b>318-435-9046</b> <b>318-259-8802</b> <b>318-251-9082</b> <b>318-574-4005</b> <b>318-283-1674</b> <b>318-432-5400</b> <b>318-728-5964</b> <b>318-766-3269</b> <b>318-368-9715</b> <b>318-428-4215</b>	Developmental Screening, Special Education preschools; Provide Therapies (ST, OT, PT)	Ages 3 - 21 years Developmental Screening is 3 – 5 years	No
<b>Early Steps</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a> (Type: Early Steps)	Main Number Toll free	<b>318-322-4788</b> <b>877-322-4788</b>	Developmental Screening and Early intervention; Provide Therapies (ST, OT, PT)	Ages birth – 3 years	No
<b>Emergency/Disaster</b> Am Red Cross <a href="http://www.nelaredcross.org">www.nelaredcross.org</a>	Am Red Cross	<b>888-323-5141</b>	Emergency relief Vietnamese/Spanish Evacuation guides	Disaster relief	No
United Way <a href="http://www.uwnela.org">www.uwnela.org</a>	United Way	<b>211</b> <b>318-325-3869</b>	Community resource link	Criteria depends on program	
Department of Family Services <a href="http://www.dcf.state.la.us">www.dcf.state.la.us</a>	Family Services	<b>888-LAHELPU</b>	24 hr hot line-SSI; WIC; Medicaid; Food Stamps	Financial Criteria	
<b>Families Helping Families Northeast LA</b> <a href="http://www.fhfnela.org">www.fhfnela.org</a>	FHF Northeast LA	<b>318-361-0487</b>	Information & Referral; Education & Training; Peer to peer support	No charge	No
<b>Bayouland FHF Information Center</b> <a href="http://www.blfhf.org">www.blfhf.org</a>	Family2Family Information Center	<b>800-331-5570</b>			
<b>Health Insurance Marketplace</b> <a href="http://www.healthcare.gov">www.healthcare.gov</a>	Statewide – National Marketplace	<b>800-318-2596</b>	Health Insurance access	Financial Criteria	No
<b>Louisiana Rehab Services (LRS)</b> <a href="http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp">www.laworks.net/WorkforceDev/LRS/LRS_Main.asp</a>	Regional Office Monroe	<b>318- 362-3232</b> <b>800-737-2973</b>	Vocational rehab/work support for persons with disabilities, voc counseling & referrals	Eligibility assessment	No
<b>Medicaid/Bayou Health Enrollment</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	La CHIP La MOMS, TAKE CHARGE	<b>877-252-2447</b> <b>888-342-6207</b>	Health Insurance 24 hour service Vietnamese/ Spanish spoken	Financial Criteria LaMOMS- pregnant mom's thru 60 d PP	No

Most State and Federal Programs are based on financial eligibility and/or Diagnoses. Refer to the agency for eligibility determinations.

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<b>Mental Health Services: Human Service Authority</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>  <b>Office of Women and Children Services</b>	Main	<b>318-362-3339</b>	Mental Health Services; Addictive Disorders	Call for eligibility screening	No
	After Hours *	<b>800-256-2522*</b>	*After hours crisis counseling and referrals for youth 6-17 Children & Adolescence		
	Ouachita	<b>318-362-5188</b>	Mental Health Services-Women's MH/Addictive disorder	Age 6 -18 Women of all ages	
<b>Office of Citizens with Developmental Disabilities Community Services</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a> (Type: OCDD)	OCDD Main	<b>318-362-3396</b>	Cash subsidy; Extended family living; ICF/DD Residential services; Individual & Family Support; Support Coordination; Supported living; Voc, Rehab & Transitional Services	Developmental Disability eligibility includes Autism, MR, CP (severe), Epilepsy (severe)	No  MD signs forms during enrollment
	Toll free	<b>800-637-3113</b>			
<b>Northwest Resource Center on Developmental Disabilities (Shreveport)</b>	Resource Center	<b>318-676-7650</b>	DD Technical Assistance; DD Training and Education & more		
<b>Personal Care Services</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a> (Type in Search: EPSDT)	PCS Main	<b>225-342-9485</b>	Personal Care Services	Ages birth – 21 yrs Medicaid Eligible	No - sign Enrollment forms
	Toll free	<b>877-455-9955 Ext 2</b>	Resource link	Parent can enroll	
<b>Prescription Assistance</b>					No
<b>Partnership for Prescription Assist</b> <a href="http://www.pparxla.org">www.pparxla.org</a>  <b>St. Vincent De Paul CENLA (CMAP)</b>  <b>Wal-Mart</b> <a href="http://www.walmart.com">www.walmart.com</a> <b>Target</b> <a href="http://www.target.com">www.target.com</a> <b>Kmart</b> <a href="http://www.kmart.com">www.kmart.com</a>	PPA	<b>888-477-2669</b>	Prescription Assistance Low/no cost	Financial criteria	
	SVD	<b>504-940-5031</b>	Prescription Assistance	Financial criteria	
	CENLA	<b>888-443-7494</b>	Prescription Assistance	Financial criteria	
	Local store	<b>Call area store</b>	\$4-5/30 day supply Kmart \$10/90 day	No eligibility criteria* Low cost generic formulary	
<b>Shriner's Hospitals for Children (Shreveport)</b> <a href="http://www.shrinershospitals.org">www.shrinershospitals.org</a>	Shriner's	<b>318-222-5704</b>	Orthopedic conditions; Surgery; Therapy; Equipment	No out of pocket cost, must keep appointments	Diagnosis from MD
<b>Social Security Disability</b> <a href="http://www.ssa.gov">www.ssa.gov</a>	SSA Toll free	<b>800-772-1213</b>	Income for disabled <b>*Reapply, if denied</b>	Medical Criteria	Diagnosis from MD
<b>Transportation Medicaid/Bayou Health</b> <a href="http://www.dhh.la.gov">www.dhh.la.gov</a>	Medicaid	<b>855-325-7565</b>	Non-emergency medical transport (cab) to/from medical visit- parent/child	Medicaid Eligible	No
	Amerigroup Plan	<b>866-430-1101</b>	*Must schedule 2 days before appointment		
	Aetna	<b>877-917-4150</b>			
	AmeriHealth	<b>888-913-0364</b>			
	Louisiana Healthcare	<b>855-369-3723</b>			
	United Healthcare	<b>866-726-1427</b>			
<b>Women Infants and Children (WIC)</b> <a href="http://www.fns.usda.gov">www.fns.usda.gov</a>	Caldwell	<b>318-649-2393</b>	Food and formula vouchers nutrition education breastfeeding support	Must keep MD appointments	Yes  MD signs application
	East Carroll	<b>318-559-2012</b>			
	Franklin	<b>318-435-2143</b>			
	Jackson	<b>318-259-6601</b>			
	Lincoln	<b>318-251-4120</b>			
	Madison	<b>318-574-3311</b>			
	Morehouse	<b>318-283-0806</b>			
	Ouachita	<b>318-361-7281</b>			
	Richland	<b>318-728-4441</b>			
	Tensas	<b>318-766-3515</b>			
	Union	<b>318-368-3156</b>			
	West Carroll	<b>318-428-9361</b>			
	National Referral line	<b>800-251-2229</b>			

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